



Billing

Invoices are always for the previous months work
Invoices for check paying customers are sent out on the 20th of the month, which is due on the 1st
Credit cards on file are charged on the 3rd of each month
Credit cards are accepted with a Discover, Visa or Master card logo for your convenience

What to expect from weekly visits

Water chemistry will be tested and adjustments will be made as necessary
Skimmer basket and pump basket will be checked and emptied as necessary
Debris will be netted from the pool
Pool walls, steps and love seat will be brushed as necessary
Equipment will be inspected for proper operation
Routine maintenance is done on cleaners and filters (*billed separately)
Sand and DE filters will be back washed quarterly, or as necessary

Chemicals that are included and those which are not:

All chemicals required for routine weekly maintenance of your pool are included
Included chemicals are **chlorine shock, chlorine tabs, muriatic acid, sodium bicarbonate, and DE powder for DE filters**. Special interventions require specialty chemicals

Phosphate removal	\$20.00 flat rate
Black algae treatment	\$16.50 per 10,000 gallons
Mustard algae treatment	\$10.00 per 10,000 gallons
Recurring algae treatment	\$80-\$100 depending pool size/gallons

(insert lasts up to 6 months)

* Algae treatments are almost always accompanied by a phosphate removal. I don't notify prior to treatment (unless its a recurring algae treatment) as the algae simply gets worse between communications. Algae that grows in a chlorinated pool requires special intervention to remove.

What to expect if there is an approaching, or current lightning storm, wind storm or heavy rain storm during my visit

Skimmer basket and pump basket will be emptied
Water chemistry will be tested and adjusted as necessary
Vacuuming, netting and brushing may be performed the following week

Cartridge filters and DE filters - Cartridge filters cannot be backwashed like DE filters and sand filters. When the pressure goes up 10 pounds from its starting pressure [the filter pressure after a cleaning] the cartridges must be removed, hosed down and inspected. I contact you every 6 months for routine cleanings/inspections. DE Filters must be cleaned/inspected once per year. I will notify you annually for that cleaning.

Parts and repair work is billed separately. The balance is due for repairs or parts once the parts are installed and/or the work is complete. Repair work, holidays and appointments through out the year often forces me to rearrange my schedule. All weekly visits are completed with in 24 hours of the scheduled day between 7am and 7pm. (Winter hours are shorter. I often work till dusk).